

PANCRETA BANK

User Manual for the Electronic Voting System



Ordinary General Meeting 3/9/2024

Repetitive General Meeting (in case the required Quorum is not reached) 9/9/2024



Table of Contents

	2
Sign-in to the electronic Voting System (eVoting)	
CREATING AN ACCOUNT	3
Creation of a new Account	3
Registration	4
Login Screen	6
SMS Code Verification	7
ELECTRONIC VOTING	8
Voting Screen	8
Temporary Save	9
Casting of Ballot1	0
Voting Confirmation via email1	1

The Bank makes every effort to ensure the seamless and secure connection to the online platforms for participation and electronic voting in the General Meeting.

Participants must comply with the rules and regulations of the Greek, European and International law and the relevant legislation governing telecommunications and refrain from any illegal and abusive behavior.

The Bank bears no responsibility in case of inability of the Shareholder to participate in the General Meeting by teleconference, according to article 125 of Law 4548/2018, due to force majeure or error of the telecommunications service provider, or his own fault.





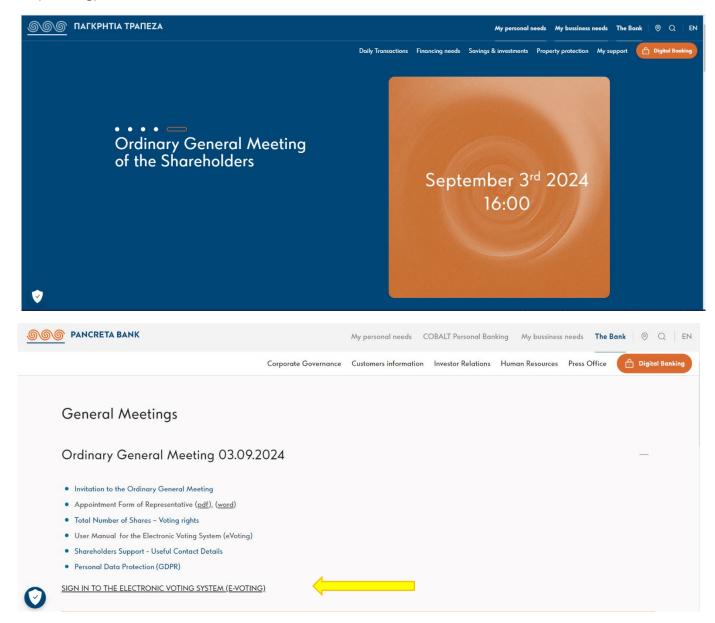
INTRODUCTION

Each shareholder should create an account so that to be able to enter the electronic platform and participate in the **Ordinary General Meeting** via teleconference.

Creating an account presupposes that the shareholder keeps updated all his personal details in the Bank in particular, his **mobile number and e-mail address**. The update procedure is described in the Invitation, as published in the official website of the Bank.

Sign-in to the electronic Voting System (eVoting)

Shareholders should enter www.pancretabank.gr and then press the "Sign-in to the electronic Voting System (eVoting)" button.





CREATING AN ACCOUNT

• Creation of a new Account

The first time the participant signs in to the eVoting system, it is necessary to create an account by clicking on the "**Click here to create a new one**!" button.

	eVoting
Login	
Email	
Password	
Forgot Password. Do you have e-Voting account? Click here to create a new one!	



<u>Registration</u>

The participant should type the registered to the Bank electronic address (email) and then click **"Resister"**. A confirmation email will be received with a link to be 'clicked' in order to activate the account.

		English 🗸
BANK	eV	oting
Create new account Email Interegrammetabank.gr Register If you are eligible for registration you will receive an activation link in the provided email address.		

If by clicking **"Register"** the participant does not receive a confirmation email, this may happen for the following reasons:

- The shareholder has entered his/her email address incorrectly
- The shareholder has not updated his/her email address in the Bank

In any case, the participant should contact the Bank's Shareholders' Registry Office by phone at +30 2810 338863, +30 2810 338725 and +30 2810 338866 (working days 10:00-16:00), or electronically at: shareholders@pancretabank.gr



The participant should then re-enter his email and proceed to the creation of a **secret code**, following the on-screen instructions.

	English 🗸
RETA BANK	eVoting
—	bank.gr Log off
Create new account Email The code must be at least 10 characters, contain at least 1 lower case and 1 upper case latin character, at least 1 number and 1 symbol eg (@#!). Password Password verification Password verification	
Register	



Login Screen

By selecting **"Register"** the participant is transferred into the login screen where he fills-in the **email** and the created **password**:

	English 🗸
CRETA BANK	eVoting
	e-voting
Login	
Email Password Login Forgot Password. Do you have e-Voting account? Click here to create a new one!	



<u>SMS Code Verification</u>

By selecting **"Login"** the participant is transferred to the screen where he must enter the SMS code received on the registered mobile phone. A time interval of **4 minutes** is allowed to enter the code into the appropriate space.

ETA BANK	eVoting
	Log off
SMS Code Verification	

If the participant delays entering the password (more than 4 minutes), the following message is displayed.

	eVoting
	Log off
SMS Code Verification The code has expired! Please try a new code by resending link below Remaining attempts: 2 Insert the SMS Code here Haven't you received the PIN yet? Please try Resend Code]

By clicking on "Resend code" the participant receives a new SMS code which must be re-entered in the relevant field.



ELECTRONIC VOTING

• Voting Screen

In the eVoting System the participant can see the main voting screen:

	_
	kgr∣ Log
Shareholder/Representative	Ordinary General Meeting – 3/9/2024
Shares 56,193 Votes 56,193 S/N Shares Name F 1 2 3 If you wish to attend the General Meeting Live, please refer to the instructions sent to	 Submission for approval of the Annual Financial Statements of the Bank for the financial year 2023 (01.01.2023 - 31.12.2023) along with the Board of Directors' and Auditors Reports. Approval, as per article 108 of Law 4548/2018, of the overall management of the Bank by the Board of Directors during the financial year 01.01.2023 - 31.12.2023 and discharge of the Certified Auditors for the financial year 01.01.2023 - 31.12.2023. Election of Certified Auditors (regular and substitute) to audit the Annual Financial and Consolidated Financial Statements of the Bank for the financial year 01.01.2024 - 31.12.2024 and approval of their remuneration. Submission of the Annual Report of the Audit Committee to the Shareholders for the fiscal year 01.01.2023 - 31.12.2023. Approval of the payment of fees of the members of the Board of Directors of the Bank [09.09.2023 - 03.09.2024] - Pre-approval of the payment of their fees [04.09.2024 - until the next Ordinary General Meeting]. Determination of the type, the duration, the number and the qualifications of the members of the Audit Committee of the Company and appointment of its members in case it is defined independent pursuant to article 44 par. 1 of Law 4449/2017 as in force. Approval of Suitability Policy of the members of the Board of Directors, in accordance with article 3 of Law terminations of the Suitability Policy of the members of the Board of Directors, in accordance with article 3 of Law terminations of Suitability Policy of the members of the Board of Directors, in accordance with article 3 of Law terminations of Suitability Policy of the members of the Board of Directors, in accordance with article 3 of Law terminations of Suitability Policy of the members of the Board of Directors, in accordance with article 3 of Law terminations of Suitability Policy of the members of the Board of Directors, in accordance with article 3 of Law terminations of the approximation of Suitab

- The **left part** of the screen contains information regarding the shareholder or a Representative in case of representation (name of the shareholders he represents, Registration Number, number of shares of each shareholder, as well as the total number of their shares).
- On the **right side** the items of the Agenda that will be discussed within the context of the General Meeting are displayed. Clicking on the arrow at the bottom right of each topic, the available options for voting are revealed.



Temporary Save

The following screen shows an indicative item for voting.

		English 🗸
	BANK	eVoting
		ibank.gr Log of
Shareholder/Representative	Ordinary	General Meeting – 3/9/2024
Shares 56,193 Votes 56,193 S/N Shares Name F 1	financial year 2023 (01.01.2 and Auditors Reports.	of the Annual Financial Statements of the Bank for the 2023 - 31.12.2023) along with the Board of Directors' ch can be distributed to the available options should not le votes (56193)
If you wish to attend the General Meeting Live, please refer to the instructions sent to your email address	YES NO Availab	0 ble votes: 0
The total number of available	Temporary Save	Cast Your Ballot eed in the affirmative (YES) voting option.

In case the participant wishes to vote differently, he/she may fill-in the number of votes in the field he/she wishes.

At any time, the participant can click on "**Temporary Save**" to save the options he/she has made so far, so that in case of unexpected disconnection he/she can quickly return to the previous state. A separate ballot is sent for each item of the Agenda, discussed within the context of the General Meeting.

Definite Casting of Ballot



<u>Casting of Ballot</u>

When the participant has finalized his/her choices on an item of the Agenda, he/she can click on "**Cast Your Ballot**" to enter his/her ballot.

By clicking "Cast Your Ballot" a new window appears allowing the participant to review his/her ballots or proceed to cancellation of his voting in case of a mistake.

You have sent the ballot paper with your selections, cast confirmation is pending. You may cast your Ballot once. After casting your Ballot there is no possibility to change your vote. Therefore please check very carefully your votes on each of the agenda items as they are displayed below. On the left you see the votes you typed and on the right the votes we received. To view the votes received you must enter the OTP you received via SMS. Click on the "Definite Casting of Ballot" button once you have checked your Ballot and agree with the displayed choices. (You have 3 minutes to cast your votes after you received your OTP SMS) Ballot ID Ballot ID for casting 0 44585287 ci Import the four operation of paper valid of the Annual Financial Statements of the Bank for the financial year 2023 (01.01.2023 - 31.12.2023) along with the Board of Directors' and Auditors Reports. Votes Sent Votes received for casting Votes Sent Votes received for casting Remaining Attempte: 3 Import the code you received via Miss Import the code you received via Sites Remaining Attempte: 3 Import the code you received via Import the source option of the code you received via Import the code you received via Import the source option of the code you received via Import the code you received via Import the code you r	▲ Cast Ballot	×
0 44585287 Topic 2: Fi 1. Submission for approval of the Annual Financial Statements of the Bank for the financial year 2023 (01.01.2023 - 31.12.2023) along with the Board of Directors' and Auditors Reports. Votes Sent Votes received for casting Please enter the code you received via SMS Remaining Attempts: 3	You may cast your Ballot once. After casting your Ballot there is no pos Therefore please check very carefully your votes on each of the agend On the left you see the votes you typed and on the right the votes we re To view the votes received you must enter the OTP you received via S Click on the "Definite Casting of Ballot" button once you have checked	sibility to change your vote. a items as they are displayed below. eceived. MS.
Please enter the code you received via SMS Remaining Attempts: 3	0 .: Topic 2: Fi 1. Submission for approval of the Annual Fina	44585287
	Votes Sent	Please enter the code you received via SMS Remaining Attempts: 3

By clicking on "Definite Casting of Ballot" the submission process is completed, and it cannot be recalled.

▲ Cast Ballot	×
You have sent the ballot paper with your selections, cas You may cast your Ballot once. After casting your Ballot Therefore please check very carefully your votes on eac On the left you see the votes you typed and on the right To view the votes received you must enter the OTP you Click on the "Definite Casting of Ballot" button once you your OTP SMS)	there is no possibility to change your vote. th of the agenda items as they are displayed below. the votes we received.
Ballot ID º	Ballot ID for casting 44585287
SMS PIN Code: 348901 Topic: 1. Submission for approval of the the Board of Directors' and Auditor	Annual Financial Statements of the Bank for the financial year 2023 (01.01.2023 - 31.12.2023) along with rs Reports.
Votes Sent	Votes received for casting YES:5388
	Cancel Definite Casting of Ballot





• Voting Confirmation via email

After submission of the ballot, the system confirms the **successful completion of the process**. At the same time the participant receives a transcript of his/her ballot **via email**.

	eVoting
🖒 Success!	
Your choices on the particular Agenda item of the General Meeting are successfully registered. Thank you for your participation! In the next few minutes you will receive a ballot transcript in a pdf form, via email.	

If the participant has not casted his vote on certain items of the Agenda, he may press the "**Return**" button to go back to the initial voting screen, in order to repeat the voting process for the remaining topics.